

UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF CALIFORNIA – OAKLAND DIVISION

ZAPIER, INC.,

Plaintiff,

V.

CLICKDESK, INC.; AGILE CRM;
MANOHAR CHAPALAMADUGU, an
individual; and DOES 1-10,

Defendants

Case No. 4:22-cv-04811-JSW

**[PROPOSED] ORDER GRANTING
PLAINTIFF ZAPIER, INC.'S MOTION
FOR LEAVE TO EFFECT
ALTERNATIVE SERVICE ON
DEFENDANTS CLICKDESK, INC.,
AGILE CRM, MANOHAR
CHAPALAMADUGU AND TO
EXTEND TIME TO SERVE
DEFENDANTS AS MODIFIED HEREIN**

Date: January 6, 2023

Time: 9:00 a.m.

Judge: Hon. Jeffrey S. White

Location: Courtroom 5 – 2nd Floor
1301 Clay Street
Oakland, CA 94612

1 THIS COURT, having considered the papers filed in support of Plaintiff Zapier, Inc.’s
 2 (“Plaintiff”) Motion pursuant to Rules 4(f)(3), 4(h)(2) and 4(e)(1) of the Federal Rules of Civil
 3 Procedure for an order permitting Plaintiff to effectuate alternative service on Defendants
 4 Clickdesk, Inc., Agile CRM, and Manohar Chapalamadugu (collectively, “Defendants”) by email
 5 and social media and for an order extending Plaintiff’s service deadline; and for good cause
 6 shown, the Court hereby enters the following Order:

7 IT IS HEREBY ORDERED that said Motion is GRANTED on the grounds that Plaintiff’s
 8 proposed methods of service are “reasonably calculated to notify” Defendants “of the pendency
 9 of the action” and afford them an opportunity to present their answer and defenses to the charges
 10 against them; and such methods are “not prohibited by international agreement.” *Rio Properties,*
Inc. v. Rio Intern. Interlink, 284 F.3d 1007, 1015 (9th Cir. 2002). Accordingly, pursuant to
 11 Rules 4(f)(3), 4(h)(2) and 4(e)(1) of the Federal Rules of Civil Procedure, Plaintiff
 12 may effectuate service of the Summons (Doc. No. 6), Plaintiff’s Complaint (Doc. No. 1), Order
 13 Setting Initial Case Management Conference and ADR Deadlines (Doc. No. 7), Order
 14 Reassigning Case (Doc. No. 10), Order Setting Case Management Conference and Requiring
 15 Joint Case Management Conference Statements (Doc. No. 11), a copy of the Standing Order for
 16 All Judges of the Northern District of California re: Contents of Joint Case Management
 17 Statement, a copy of Judge White’s Civil Standing Orders, and a copy of the Consent or
 18 Declination to Magistrate Judge Jurisdiction form (collectively, the “Service Documents”) via the
 19 following methods:

20 1. Emailing the Service Documents to:

- 21 • Defendant Clickdesk, Inc. at info@clickdesk.com and
 22 support@clickdesk.com; and
- 23 • Defendant Agile CRM at care@agilecrm.com and sales@agilecrm.com.

24 2. Sending a message containing a hyperlink to an online repository containing the
 25 Service Documents to Defendant Manohar Chapalamadugu (“Chapalamadugu”) personally via
 26 three social media accounts:

- 27 • Chapalamadugu’s LinkedIn account located at:

28 <https://in.linkedin.com/in/manoharchapalamadugu>;

- Chapalamadugu's Twitter account located at:
<https://twitter.com/chapalamadugu>; and
- Chapalamadugu's Facebook account located at:
<https://www.facebook.com/manohar.chapalamadugu.9/>.

The Court further instructs Plaintiff's counsel to file with this Court a Notice of Electronic Service of Process supported by a signed Declaration confirming the date, time, and manner in which service was effectuated -- which shall be defined as the transmission of the Service Documents upon the Defendants to the referenced e-mail addresses and social media accounts as noted above. Plaintiff shall file this notice within fourteen days of this Order.

The Court further GRANTS Defendants request for an order extending Plaintiff's service deadline. Plaintiff shall have six months from the date of this Order to effectuate service on Defendants. The Court FURTHER ORDERS that Plaintiff shall continue to pursue service on Defendants via the Hague Convention. Finally, the Court reminds Plaintiff to email a Microsoft Word version of all proposed orders to JSWPO@cand.uscourts.gov

IT IS SO ORDERED.

DATED: December 5, 2022 , 2023

Hon. Jeffrey S. White
United States District Court Judge